Introduction to Knowledge Management and the need for organisations to become learning organisations.

Knowledge management (definition). From the perspective of any enterprise knowledge management systems, knowledge management systems are designed to help organizations capture, organize, store, and disseminate organizational knowledge. Knowledge management is the systematic management of an organization's knowledge assets for creating value and meeting competitive needs. Knowledge management is a hybrid discipline, containing elements of social sciences, technology, and business. Knowledge management is the process of creating, sharing, using, and managing knowledge. Knowledge management has matured over the last decade. It has moved from being a mere buzzword to an inherently fundamental concept.

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